

Cigna Healthcare Digital Enhancements



At Cigna Healthcare®, we're all about helping our customers get better care, faster. The more employees are digitally engaged, the better the care, the outcomes, and the costs.

We are committed to delivering superior experience for our customers and clients through frequent enhancements and updates to our digital experience.

Behavioral Health Provider Profiles

We've streamlined the Find Care results, making it easier for customers to find a behavioral health provider.

By streamlining Find Care results, we are making it easier for customers to find an in-network behavioral health provider with a location that works best for them. Customers can now view a list of additional provider practice locations that are relevant to them within a single provider listing card on myCigna.com®.



Elena Bourgoing, MSW, LCSW

660 Prospect Ave Hartford, CT 06105

✓ EAP
👍 100% Patients Recommended · 2 Reviews

✓ Accepting New Patients | ✓ Virtual Counseling

Contact info

0.6 MI

More Locations

Elena Bourgoing, MSW, LCSW

998 Farmington Ave, West Hartford, CT, 06107 · (860) 837-0170 · 2.1 MI · EAP Provider

Elena Bourgoing, MSW, LCSW

Virtual Counseling Only, CT · (860) 837-0170 · EAP Provider

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Cost Tracking Tool

A new claims accumulator ledger provides transparency into deductibles and out-of-pocket expenses.

On myCigna.com and within the myCigna® app¹, customers can now track their costs with a redesigned tool that offers a simple breakdown of deductibles and out-of-pocket expenses.

Customers can access the tool through various points within the myCigna experience.

Deductible and Out-of-Pocket Maximum History

Track how claims applied to your deductible and out-of-pocket maximum.

Claims that applied to the: For: [Update](#)

Coverage period: 01/01/2024 - 12/31/2024

Date Processed	Provider	Patient Responsibility	Applied to Deductible		Applied to Out-of-Pocket Maximum		Notes	Claim Details
			Family Deductible: \$2,000.00	Marnetbgqwt's Maximum: \$3,000.00	Family Maximum: \$6,000.00			
Mar. 18, 2024	Pract Denkar M. FP Sr For Marnetbgqwt In-Network Service date: 03/02/2024	\$200.00	\$0.00 \$2,000.00	\$0.00 \$3,000.00	\$0.00 \$6,000.00		A \$200.00 copay didn't apply to the deductible.	Details
Mar. 18, 2024	Digi FP Prov Denkar Sr For Marnetbgqwt In-Network Service date: 03/04/2024	\$100.00	\$0.00 \$2,000.00	\$0.00 \$3,000.00	\$0.00 \$6,000.00		A \$100.00 copay didn't apply to the deductible.	Details
Mar. 18, 2024	Digi Genk Pract Two Jr For Marnetbgqwt In-Network Service date: 03/05/2024	\$50.00	\$0.00 \$2,000.00	\$0.00 \$3,000.00	\$0.00 \$6,000.00		A \$50.00 copay didn't apply to the deductible.	Details
Mar. 18, 2024	Digi Genkar Ancil Lab Re For Marnetbgqwt In-Network Service date: 03/06/2024	\$50.00	-\$50.00 \$1,950.00	\$0.00 \$3,000.00	\$0.00 \$6,000.00			Details
Total applied to deductible and out-of-pocket maximum			\$50.00	\$0.00	\$0.00			

Medical Claim #0432401011298

Service Date 04/23/2024 Claim Received 01/10/2024 Claim Processed 05/28/2024 [Explanation of Benefits \(PDF\) 05/28/2024](#)

Gilley Mark Jr [In-Network](#)
1395 W Ivanhoe St Chandler, AZ 85224-3569

What I Owe ☐ Already Paid [Manage Payment](#) **\$75.00**

Letters (2)

Applied to Deductible **\$0.00**
NOTE: \$55.00 copay was not applied to the deductible, per plan design.
[View Deductible and Out-of-Pocket Maximum History](#)

Medical, Behavioral Health, and Pharmacy Coverage Details

Plan: LocalPlus® with HRA Group ID: 1910105 Coverage is active for Marnetbgqwt [View the main features of your plan](#)

Coverage from 01/01/2025 - Present [Change](#)

View coverage details for:

How Your Plan Works

Marnetbgqwt is here

- 1** You pay the deductible
When you visit a provider, you pay all costs* for services, until the deductible is met.
[Eligible in-network preventive care is covered 100%](#)
Deductible Remaining: **\$2,000.00**
[See more](#)
[View deductible history](#)
*A separate deductible for your prescriptions may apply. Contact us for details.
*Your deductible is waived for certain services.
- 2** You and the plan share costs
After the deductible is met, you and the plan share the costs for covered services.
[View covered services and your share of cost.](#)
- 3** You continue to pay copays
Copays continue to apply, and plan pays 100% of any remaining costs of covered services.
after you or your family have met the out-of-pocket maximum.
Out-of-Pocket Maximum Remaining: **\$3,000.00**
[See more](#)
[View out-of-pocket maximum history](#)

1. The downloading and use of the myCigna Mobile App is subject to the terms and conditions of the App and the online store from which it is downloaded. Standard mobile phone carrier and data usage charges apply.